



PACIFIC NORTHWEST

oral & maxillofacial surgeons

Surgery Appointment Cancellation Policy Acknowledgment

I acknowledge that I have received, read, and understand the Pacific Northwest Oral & Maxillofacial Surgeons Surgery Appointment Cancellation Policy.

- Surgery appointments must be canceled or rescheduled at least 48 business hours in advance (Monday–Friday, excluding holidays).
- Appointments canceled with less than 48 business hours' notice, or missed without prior notice, are subject to a \$125 cancellation fee.
- Patients wishing to reschedule a surgery appointment that was canceled without the required notice or missed must pay 50% of their estimated patient responsibility before a new surgery appointment will be scheduled.
- Notice of cancellation is considered received only during normal business hours. Voicemail, email, or text messages received after business hours will be considered received on the next business day.
- Cancellation fees are due before future appointments may be scheduled.
- Pacific Northwest Oral & Maxillofacial Surgeons reserves the right to waive cancellation fees in cases of illness, severe weather, family emergency, or other extenuating circumstances at its sole discretion.